

Check out the CHI 311 community portal!

Go to 311.chicago.gov

WELCOME TO CHI 311

Request, track, and explore City of Chicago non-emergency services

Search for Service Requests and Knowledge Articles

1. Signing up is optional, benefits include email notifications and easy access to service request status

2. View recent service requests in your neighborhood



SERVICE REQUESTS

Submit a new service request or track an existing request



EXPLORE

See what we're doing in your neighborhood and find answers



ARTICLES

View popular knowledge articles and top city requests

3. Submitting a new request is a quick 4-step process!

Where What Who Summary

4. Learn more about city services

5. Requests are grouped into 9 basic categories, select a category to explore the options

 ANIMALS	 CONSUMER AND EMPLOYEE PROTECTION	 GARBAGE AND RECYCLING	 HEALTH	 HOME AND BUILDINGS
 PARKS, TREES AND ENVIRONMENT	 PUBLIC SAFETY	 SENIORS	 TRANSPORTATION AND STREETS	VIEW ALL

6. Most request types can be submitted anonymously

What is Your Name? I wish to remain anonymous

First Name Last Name

7. You will receive a confirmation number after submitting your request



Success!

Your service request has been submitted, and your number is SR18-00001945.

Install the CHI 311 mobile app!

iPhone

Android

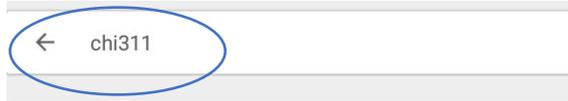
1. Open the iPhone app store



1. Open the Google Play store



2. Search for "CHI 311"



Recommended for you



Microsoft Word
4.5 ★



Taxlawsonline.com Mobile
5.0 ★



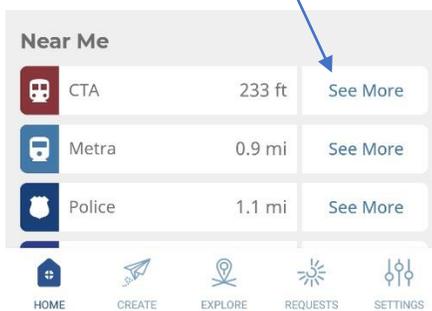
Microsoft Excel
4.5 ★

3. Select and install the CHI 311 application



CHI 311
City of Chicago Google App Account

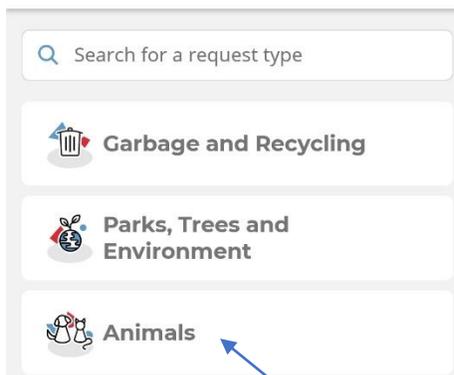
4. View nearby transit, libraries, police stations, and more!



5. Create a new service request here

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Create Request



6. Choose a category to view the service request options

7. Check the status of your existing requests

