Check out the CHI 311 community portal!

Go to 311.chicago.gov

1. Signing up is optional, benefits include email notifications and easy access to service request status.

2. View recent service requests in your neighborhood.

3. Submitting a new request is a quick 4-step process!

4. Learn more about city services.

5. Requests are grouped into 9 basic categories, select a category to explore the options.

6. Most request types can be submitted anonymously.

7. You will receive a confirmation number after submitting your request.
# Install the CHI 311 mobile app!

## iPhone

1. Open the iPhone app store

## Android

1. Open the Google Play store

2. Search for “CHI 311”

3. Select and install the CHI 311 application

### Recommended for you

- Microsoft Word
- Taxlawonline.com Mobile
- Microsoft Excel

4. View nearby transit, libraries, police stations, and more!

5. Create a new service request here

6. Choose a category to view the service request options

7. Check the status of your existing requests